Internet services in all Residence Halls will be provided by **wired and wireless connections**.

**FAQ:**

1. **Will I be able access the Internet on my personal computer from my dorm room?**
   - Yes, all rooms in our Residence Halls are equipped with **wired and wireless connectivity**.

2. **How do I know if my computer has wireless capability?**
   - In recent years built-in wireless has become standard on most portable devices (laptops, Netbooks, smart phones, MacBooks, etc.).
   - Many older laptops can add wireless capability by installing a USB or PCI wireless adapter.

3. **Do new computers come equipped for Internet connectivity?**
   - YES, all new desktops and laptops have NIC cards preinstalled for wired connections.
   - All new laptops come preinstalled with wireless capability.
   - Desktop computers do not generally have wireless cards preinstalled.

4. **My computer does not have a wireless card. What do I need to do to make it wireless capable?**
   - You may add wireless capability to your computer by installing either an internal wireless network card or a USB wireless adapter. Please refer to your manufacturer or technical support for specifications on adding internal devices.

5. **What type of wireless card do I need to buy and where can I get one?**
   - Our wireless environment will support Wi-Fi using B, G, or N protocol. Wireless adapters can be purchased online or at any computer parts reseller (Best Buy, Wal-Mart, SUNY Cobleskill College Store, etc.)

6. **Where can I get assistance if I am unable to connect by computer to the wired connections or wireless access points?**
   - Once on campus students may contact the **STUDENT HELP DESK in Warner Hall 023** for assistance with Internet/network connectivity.

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*Our ITS team is available to answer further questions: [helpdesk@cobleskill.edu](mailto:helpdesk@cobleskill.edu)*