Cabinet Retreat Meeting Notes September 6, 2013

Discussion of the Four Ps: Persistence, Performance, Principles, Pride:

Persistence:

- O What can we do to help students to persist?
- O Gateway courses correlation for success, correct placement, engagement, advisement.
- o Educate parents/students of responsibilities & obligations of financial costs of higher education.
- O Student Success, Recruitment Activities, Admissions Counselors are speaking with all areas of campus (get stories to share with students).
- o Meet with department chairs, champions, study abroad groups, student affairs, business office, strengthsquest.
- O We need to define who we are.
- Stress the importance of completing degree.
- o Build student employment opportunities.
- o Meaningful engagement of students.
- O Messaging more education on philanthropy to campus.
- O CobyNow Messages do a better job telling people how they can participate.

Performance:

- o Set high standards for ourselves and our students.
- o More professional development for supervisors.
- o Develop training HR.
- O HR to be considered as a resource partner.
- O Continuous improvement ethos how is it helping college & students?
- o Formalizing undergraduate research get credit for research?
- o New program development.
- O Attention to on-line development.
- o CUR Council on undergraduate Research.
- o Always be mindful of goals.
- Consequences to actions.

Principles:

- o Group being formed by overarching principles expectations customer service.
- O Campus-wide training.
- O Lynn Berger will be helpful.
- Increased focus on ITS.
- o Serve in a courteous manner.
- o Respect and support coworkers and students.

Pride

- O Take pride in mission of college.
- o Celebrate accomplishments.
- o Attend campus events such as Orange Carpet Reception.
- o Take pride in appearance.
- o Dress for Success?
- o Develop a Pride Task Force?

Have Campus Coffees to discuss the four Ps.

Enrollment Growth

- o 2468 now, 2512 last year.
- o 46% overall bachelor seeking, 42% last year.

- Growth in new student enrollment; decline is in continuing students (impact of transfer mobility).
- O Losing at associate degree level.
- Maintaining out-of-state level.
- o Decrease in new out-of-state students.
- o Gender ratio pretty even.
- o Hired regional recruiters.
- O Hired downstate alum to work out of house.
- o Enhance NYC/LI growing markets.
- o Western NY decrease no full-time recruiter needed.
- O Hired Social Media Enrollment Counselor.
- O Decrease in local area.
- O Re-emphasize marketing in local area.
- o Counselors have done a great job with open houses and ASDs increase in available information.
- O Lower enrollment impacts budget.

Strategic Plan:

- o Status?
- o Integrate better with WeaveOnline.
- o 1st goal is student success.
- o All information was due to Sue by September 3.
- O Be specific in highlighted areas.
- o Academic Affairs sends information to FASP by September 10.
- o FASP will review and make recommendations by September 17.
- o FASP will forward response to Amy by September 24 for distribution to cabinet.
- O Deb and Carol attending FASP Committee Meeting on October 1.
- O The cabinet will review with the Strategic Plan Update and the FASP report; approved changes/priorities October 2.
- o Final version of the Strategic Plan Update will be presented to the College Council and be posted on Sharepoint.

Other Guiding Documents:

Middle States:

- O Main concern measurability outcomes, building targets/things to measure.
- O Developing a well-defined process for orienting faculty.
- O Collection & data of outcomes based assessment plans for student programs.
- O Middle States Standard 7 Report due now.
- O Middle States Standard 5 due next September.
- O 5-year reviews not what they used to be every standard needs to be addressed.

Great Colleges to Work For Survey:

- O 27.7% response rate.
- o 311 surveys sent/86 respondents.
- O Respect and appreciation are overarching areas for improvement.
- O Focus on collaboration, communication, & respect dovetails with the four Ps.
- O Concentrate on mid-managers to enhance.
- O Identify strengths give assignments that speak to those strengths.

O Collective will – be part of the solution (Orange Carpet, Professional Development, Coffee Hours).

SOS Survey:

- O Administered every three years.
- O Last administered in Spring 2012.
- O How can this fit with strategic initiatives?
- O Instill pride in students (ie., Ag. Dinner).
- O Help support student initiatives.
- O What have we learned?
- O Acceptance of differences.

June 30 Cash Analysis:

- o IFRs, SUTRA revenue generators.
- O SUNY has a policy on unrestricted funds.
- o 10 25% SUNY considers allowable.
- o 2012-13 \$30 million.
- O We have \$10 million.
- O State controls funds; we have to "apply" for funds.
- O Capital \$ No new capital plan: 2013 2018 (\$11 million left not able to spend).
- o They gave us \$250,000 to spend until April; we can ask for more.
- o Federal Financial Aid Audit could impact campus.
- o Farm continues to lose money.
- O We have to pay tuition credit gap.
- O Budget requests will be going out in near future.