

Building Conflict Resolution Skills Certificate Program

An online learning program for CSEA-represented NYS employees



Application period:
April 25, 2019 -
September 27, 2019



Courses available:
April 25, 2019 -
September 30, 2019



**NYS
& CSEA
Partnership**
for Education and Training

Begin the Journey

The Partnership invites you to take advantage of this meaningful career development opportunity.

The **Building Conflict Resolution Skills Certificate Program** provides a learning opportunity for employees to enhance your ability to resolve conflict in the workplace.

Register today and begin taking courses anytime you wish during this six-month program.

About the Building Conflict Resolution Skills Certificate Program

- An online learning program to help employees become more proficient in their conflict resolution skills.
- Employees must complete 11 required courses while achieving a passing grade of 70% or higher for each course in order to earn the Building Conflict Resolution Skills certificate.
- Supervisory approval is not required for courses taken at home.

For technical support and questions, contact the Partnership at:
(518) 486-7814 or (800) 253-4332
or email: OnlineLearningHelp@nyscseapartnership.org

For additional information and to learn how to register online, visit:
www.nyscseapartnership.org